

BigHand Professional

BigHand Professional is a complete cloud voice solution that combines digital dictation, speech recognition, workflow and mobility apps to let you do more in less time.

Overview

BigHand Professional is a voice productivity solution that combines digital dictation, work-sharing, mobility apps, compatibility with any current dictation hardware or mobile device - all with the security levels required by professionals using client data. No inhouse server or big up-front expenditure is required. Simply use your voice to get more done quickly, securely, cost-effectively.

What is BigHand?

BigHand enables authors to record dictations from their iPhone, Windows, Android or BlackBerry smartphone or tablet, or with a portable dictation device and send the voice files to support staff for transcription or completion of tasks. Support staff receive the voice files almost instantly, so that work on a dictation can start as soon the recording is complete, increasing efficiency at your firm.

Once the dictations have been sent, authors can view the status of the files and who is working on them from their smartphone or desktop. Support staff receive pop-up and/or email notifications when a new dictation is sent to them. They can also see the length, title and priority, giving them complete visibility of their workload.

Secure and easy to install

BigHand Professional is the cloud version of our award-winning technology. Users simply download and install the client software from the Internet and they are ready to go. No need to install any costly server or database software.

All data is stored and transmitted securely with 256-bit AES encryption and can be accessed at any time. Setup and maintenance are carried out by BigHand, removing the responsibility and associated cost from customers.

Desktop recording and work sharing

BigHand Professional supports a wide range of functionality, enabling authors to:

- Edit dictations by recording in Insert or Overwrite mode
- Add bookmarks
- Set priorities and due dates
- Assign work to specific people or workflows
- Attach links and files such as images or word processing documents

Work on the go

You can extend your remote working options by using any iPhone, Windows, Android or BlackBerry smartphone or tablet to record and submit work in real time. You can track the progress of your submitted work directly from your smartphone, ensuring deadlines are met in a timely manner and client service is guaranteed.

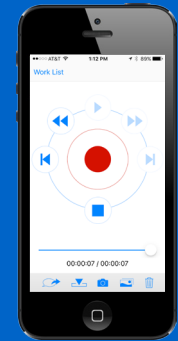
Track your workload

Whether an author or assistant BigHand gives visibility of your daily workload in an intuitive interface with updates that occur in real time. You can prioritize urgent work to ensure that important items are not overlooked or recall dictations from work pools where required.

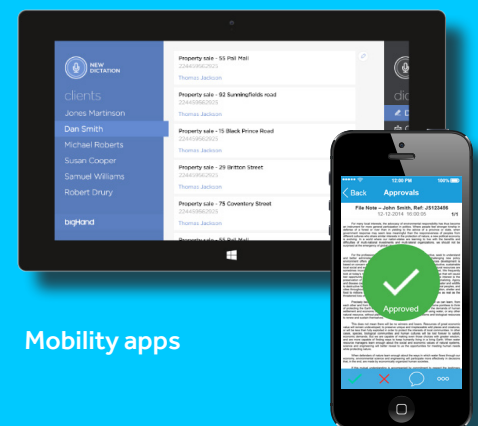
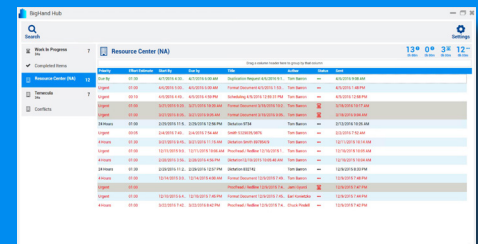
Product knowledge and support

BigHand offers 24/5 global technical support, continually striving to ensure product quality, technical expertise and service excellence remain of the highest standard.

BigHand Recorder



BigHand Dashboard



Mobility apps

Key features

- Record and send dictations from your smartphone, tablet or desktop
- Send dictations to your support team or to the BigHand Speech Recognition platform for transcription
- Prioritize your most urgent tasks and set progress alerts so that you can be sure your work is always completed on time
- Attach documents, photos or important links to your dictations
- Monitor the progress of all of your tasks in one place and in real time
- Work in more than one language while continuing to improve your individual accuracy using our multi-lingual speech recognition tool

Business benefits

- Access enterprise-level technology on a subscription-based pricing plan
- Save time with quick installation, set up and minimal training requirements
- Work at any time and from anywhere with BigHand's standard mobility apps
- Achieve significant cost savings over other on-premise solutions
- Improve productivity with BigHand Speech Recognition by reducing the amount of manual transcription work
- Have confidence that your dictations are completely secure at all times
- Spend your time focusing on higher value tasks that directly impact your customers

View your workflow on your smartphone

